



County of Alameda, Health Care Services Agency

## Fire House Clinic: Hayward Site

- The Fire House Clinic represents a unique collaboration between the Hayward Fire Department, Tiburcio Vasquez Health Center, Acute Care Hospitals, and Alameda County Health Care Services Agency.
- The Fire House Clinic is a full service primary and preventive care clinic that will be staffed by 10.0 FTE's co-located on the grounds of a newly constructed fire station in South Hayward. The brand new clinic space will be about 2,400 square feet and over 5,000 new patients are expected to visit the clinic in the first 2 years of operation. Staff at the Hayward clinic will include:
  - 1 FTE General Practitioner (MD)
  - 1 FTE Mid-Level Practitioner (Nurse Practitioner)
  - 3 FTE Fire EMT/MA's (Emergency Medical Technicians crossed trained as Medical Assistants)
  - 1 FTE RN Care Coordinator/Center Manager
  - 2 FTE Reception Operators
  - 1 FTE Panel Navigator/Panel Manager
  - 1 FTE Eligibility Clerk
- The Fire House Clinic is designed to provide an alternative to community clinics that have long wait times or to Emergency Departments (ED's) which represent a high cost setting for primary care visits. Common medical visits to the Fire House Clinic include:
  - Ear/Nose/Throat Infections
  - Urinary Tract Infections
  - Asthma
  - Bacterial Pneumonia
  - Hypertension
  - Flus/Colds
  - Tuberculosis Tests
  - Blood Pressure Checks
  - Wound Care
  - Monitoring Weight Gain (for CHF patients)
  - Immunizations
  - Sports Physicals
  - Disease Management (such as Diabetes Checks)
  - Occupational Health (such as urine test for probation), and
  - Prescription Refills, among others
- In addition to medical services, including follow up from ED visits, the Fire House Clinic will also conduct population health services by:
  - Providing health care navigation services by connecting the patient to the best insurance program available and to a medical home for chronic care, if necessary. Medical staff will also provide referrals to specialty and behavioral health care
  - Providing discharge follow-up for residents in a defined geography within 48 hours of discharge from Acute Care
- The Fire House Clinic is:
  - Placed-based, designed to provide care to residents at a time and place that is convenient to them
  - A center for health education and wellness checks
  - A resource to inform and help enroll communities newly eligible for health insurance benefits
  - A clinical site that uses the expertise and trust of the EMS and Fire pre-hospital care system
- The Fire House Clinic will be open 8 am to 8 pm, Monday through Friday. Additional hours or days may be added as appropriate during the pilot period.
- The Fire House Clinic will accept public insurance, such as Medi-Cal, Medi-Care, County-sponsored insurance coverage, some forms of private insurance, or will accept a flat fee payment for particular services.